

EMS LIFE LINK

Safety and Independence at Home



April 2016

Frequently Asked Questions

“If my power goes out, does my EMS LifeLink panel still work?”

With the stormy spring and summer season we have coming up, we get a lot of questions about how our equipment works in power outages. The answer is: *It depends!* How your EMS LifeLink panel will operate in a power outage depends on what kind of phone service you have:

-Standard landline: If you have a standard landline that plugs into a phone jack, your EMS LifeLink panel will still work and **will operate for up to 24 hours on its rechargeable battery.**

-Cable bundle package: If your phone service is bundled with your cable and your landline is



through your modem (also called VoIP), your modem may have its own battery backup— **in a power outage the backup battery on your modem must be working in order for your EMS LifeLink panel to work!** Modem backup battery life can range from 0—8 hours.

We recommend calling your VoIP/cable bundle service provider to find out if your modem has a battery backup and the length of the battery life. If your modem **doesn't** have a battery backup, check to see if you can get an upgraded modem with a backup.

Not sure which kind of phone service you have? Please call your phone service provider to find out! 😊

Do you have more questions about battery backup?

Give us a call at 734-477-6453—option 1.

Healthy Recipe Corner

It's almost asparagus season! This is one of the easiest ways to enjoy this spring veggie:

Sauteed Garlic Asparagus

Ingredients:

- 3 TBS butter
- 1 bunch fresh asparagus, washed and trimmed
- 3 cloves garlic, chopped
- Dash of sea salt

Instructions:

- Melt the butter in a large skillet over medium heat
- Add garlic and asparagus spears; cover and cook for 10 minutes, stirring occasionally, or until asparagus is tender
- Top with sea salt. Enjoy!



Link-a-Friend!

EMS LifeLink is starting a referral program called, "Link-a-Friend". When you refer a friend or family member to EMS LifeLink, and they sign up with us, you get **50% off** one month's bill! The more referrals you provide, the more months you're eligible to receive a discount!



Would you like to contact us?

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