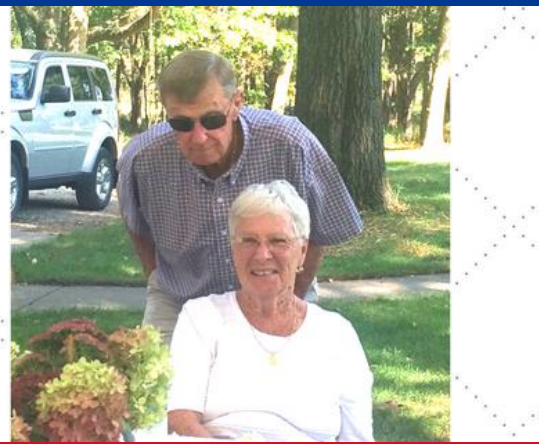


EMS LIFE LINK

Safety and Independence at Home



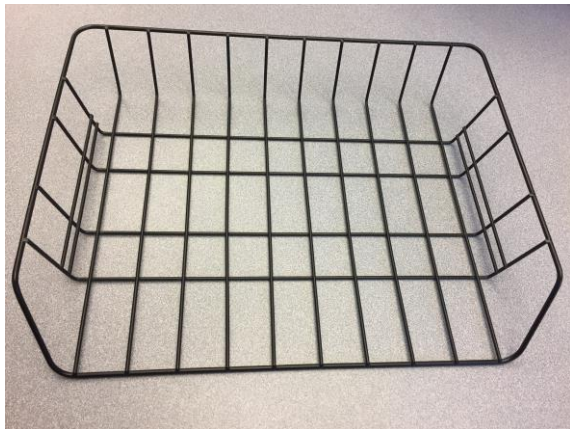
October 2017

Watch out for Pets!

Has your curious pet ever accidentally called for help on your LifeLink panel?

EMS LifeLink technician, Bob, came up with this great idea to help keep pets off your panel and prevent them from accidentally pressing buttons.

A simple mail basket, which can be purchased from the dollar store, can be placed over the LifeLink panel and can help keep pets from accidentally pressing the button. Thanks for the great idea, Bob!



Upcoming Events

We'd love to see you at these October events!

Friday, October 6 – Carpenter Place Apartments Health Fair, Ypsilanti

Friday, October 6 – Western Wayne County Senior Celebration Day, Livonia

Tuesday, October 10 – Milan Senior Health Fair

Thursday, October 26 – City of Ypsilanti Health Fair

CareCard

We have sent out 45 CareCards since they were introduced last month!

CareCard is provided for free through EMS LifeLink and your local ambulance service. CareCard keeps your medical information and emergency contact information readily available on your refrigerator door. Use the contact information below if you'd like to have one!



Possible Fraud

An EMS LifeLink client was recently contacted by someone posing as an employee of EMS LifeLink. The caller stated the LifeLink client's panel was broken and needed to be returned for a new one. **If you receive a call of this nature please be aware it is not from EMS LifeLink.**

We will never call you and ask that you mail back a broken panel – a LifeLink representative will always come to your home to replace a broken panel.

Your EMS LifeLink service team members are Nicole, Carrie and Bob. We will be the only ones to call you about issues with your equipment or service.



Contact Us! Nicole Karbacz – EMS LifeLink Program Coordinator. **Phone:** 734-477-6453, Option 1
Email: lifelink@emergenthealth.org **Mail:** 1200 State Circle Ann Arbor, MI 48108